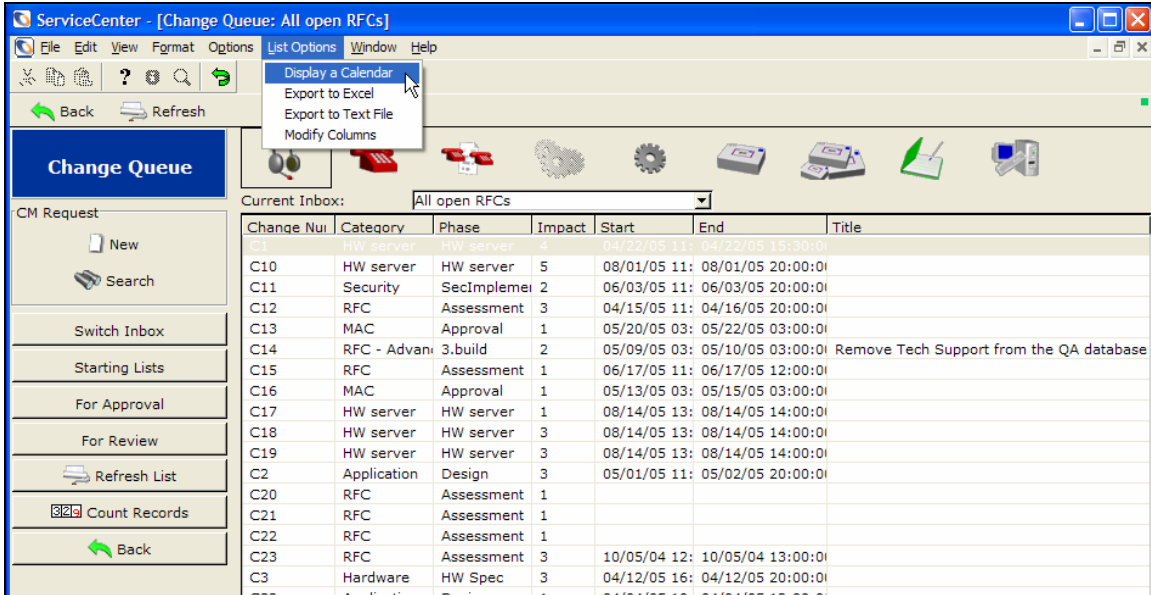
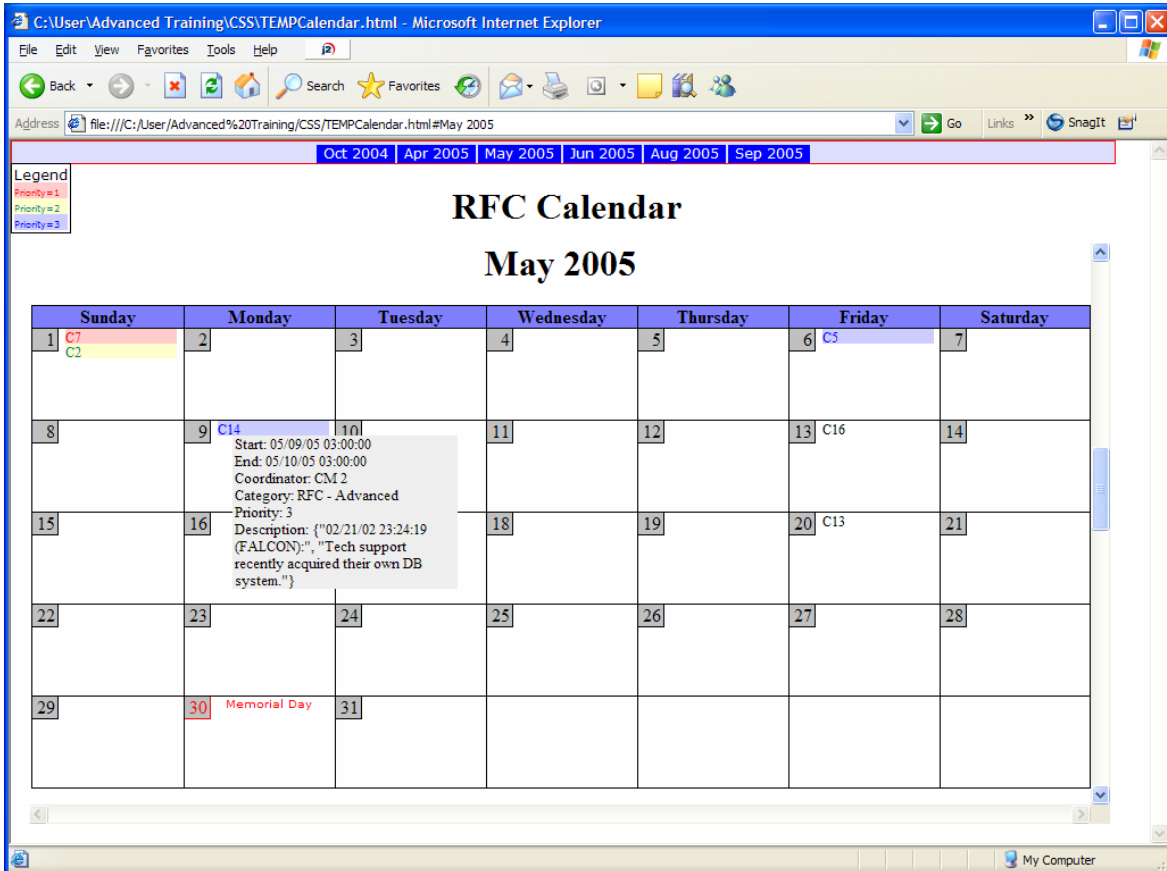


ServiceCenter HTML Calendar Generator

Turn a list of records ...



into a monthly calendar!



ServiceCenter HTML Calendar Generator

- Turn a QBE list into a familiar easy to read monthly calendar.
- Ideal for viewing Change and Task calendars.
- Hover over the calendar entry to view details.
- Color code entries to quickly identify them.
- Include holidays.
- Month navigation automatically generated
- Scrolling month area
- All you need is a ServiceCenter client and a web browser.
- A comprehensive configuration utility is included
- Native ServiceCenter code and is completely open to tailoring.
- Customize even further using Cascading Style Sheets (CSS).

Potential uses for Calendars

- **Future Changes** - Generate a calendar of Future Changes to help with planning new changes to avoid scheduling and resource conflicts
- **Closed Changes** - Generate a calendar of Closed Changes to help identify trends and show changes that are occurring outside of change windows
- **Tasks** - Generate a calendar of tasks for a technician or team to show when each task is scheduled to start.
- **Calls** - Generate a calendar of Service Management Calls to view monthly workloads of the helpdesk
- **Incidents** - Generate a calendar of Incident tickets by assignment group to get an instant view of how long tickets have been open. Color code by status or by assignee name.
- **Publish Calendars** - Create a schedule record to generate calendars automatically and publish them to your website.

These are just a few of the potential uses for calendars generated from ServiceCenter. The possibilities are practically unlimited because a calendar may be generated from any QBE list or Inbox as long as the records contain a date field which can be used to place the records in a date on the calendar.

Requirements:

- ServiceCenter version 4 or greater
- ServiceCenter client with Client side load/unload enabled
- Web browser that supports CSS 2

HTML Calendar Configuration Utility

ServiceCenter - [htmlcalconfig]

File Edit View Format Options List Options Window Help

OK Cancel Add Save Delete Find Fill

HTML Calendar Configuration Utility

Config Name:

File Name:

Event Date Field: Event End Date Field:

Display Field: Holiday Calendar:

Default Output File:

Prompt for output filename? Display output file on completion?

Labels Highlight Pop-Up CSS Extra

Calendar Title:

Month Labels

Full

Abbreviated

Custom

Abbreviated Month Labels

Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec

Days of the Week

Sunday
Monday
Tuesday
Wednesday
Thursday
Friday
Saturday

Order must be
Sunday - Saturday

Ready insert htmlcalconfig(db.view) [UP]

The calendar configuration record gives you control over the information that is displayed in the calendar and how it is displayed. You may select which date field to use, which field to use as the main event display, which fields to display in the details, day of the week labels, month labels and calendar title. Virtually every HTML element generated by the utility is assigned a CSS id, class or both which gives you the ultimate flexibility in controlling the style, size, color and position of each element on the web page.

HTML Calendar Configuration Utility detail tabs

Labels Highlight Pop-Up CSS Extra

Highlight Field:

Value	Color	BG Color
1	red	rgb(100%,80%,80%)
2	teal	rgb(100%,100%,80%)
3	blue	rgb(80%,80%,100%)

Ready Response 0.60 draw 0.40 insert html

Labels Highlight Pop-Up CSS Extra

Fields to include in detail pop-up

Label	Field
Start:	header,planned.start
End:	header,planned.end
Coordinator:	header,coordinator
Category:	category
Priority:	priority
Description:	description

Ready Response 0.60 draw 0.40 insert html

Labels Highlight Pop-Up CSS Extra

External CSS Link:

Internal CSS:

```

<style type="text/css" media="all">
body {margin: 1em; padding: 0; behavior: url(csshover.htc);}
h1#calendar-title {position: absolute; top:0; left:0; padding-left: 40%; height: 40px; padding-top: 40px; /*background:
url(gearlogo.gif) no-repeat;*/}
div#calarea {position: absolute; top: 90px; width: 98%; height: 32em; overflow: scroll;}
h1.month-title {text-align: center;}
table {width: 98%; border-collapse: collapse; margin-left: 2px;}
td, th {border: 1px solid black; width: 14%; padding: 0;}
th {background: rgb(50%,50%,100%);}
td {height: 5em; vertical-align: top;}
div.datetext, div.holiday {float: left; text-align: right; width: 1.25em; border: 1px solid black; border-width: 0 1px 1px 0; padding:
0 2px 0 0; margin: 0; background: silver;}
div.holiday {color: red; border-color: red;}
span.holiname {font: 65% Verdana; margin: 0 0 0 0; padding: 0 0 1em 1em; color: red;}

td div.contents {float: left; width: 74%; font-size: 80%; margin: 0 0 0 0.5em; padding: 0; /*display: inline;*/}
td div.contents div.event {height: 1em; margin: 0; padding: 0; width: auto; overflow: hidden;}
td div.contents div.event {overflow: visible;}
td div.contents div.event div.details {display: none;}
</style>
<style type="text/css" media="screen">
/*td div.contents div.event: hover {border: 3px dashed red;*/}
td div.contents div.event: hover div.details {display: block; position: relative; top: -2px; right: 0; /*float: right;*/ width: 200%;
margin-right: -20em; margin-left: 1em; margin-bottom: 0; padding-left: 2px; color: black; background: #eee;}
td.day5 div.contents div.event: hover div.details {left: 0; margin-left: -5em;}
div#monthmenu {position: absolute; top: 0; left: 0; width: 100%; text-align: center; border: 1px solid red; margin: 0; background:
  
```

Ready Response 0.60 draw 0.40 insert html

Labels Highlight Pop-Up CSS Extra

Extra HTML to append to the end of the calendar

```

<div id="extra">Legend
<ul>
<li class="s1">Priority=1</li>
<li class="s2">Priority=2</li>
<li class="s3">Priority=3</li>
</ul>
</div>
  
```

Ready Response 0.60 draw 0.40 insert html